# Improving access to transportation documents: the roles of repositories, thesauri and automated keyword generation

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#### Summary

- Documents in transport rarely have good metadata
- Thesauri embody much effort and skill
- Transport documents can now be held in full text
- Inverted analysis of full text against thesauri can..
  - generate keywords automatically
  - be used to develop keywords to cover gaps

#### Context

- This paper and the repository system it uses was created by an active transport researcher
- The end user needs of researchers need attention
- Why is the gap between researchers and library science so large?
- How do we bridge it?
- Researchers inputting metadata is an additional overhead to them so... this paper

### Where does resource metadata come from?

- Metadata value is rarely appreciated by end users
  - ◆ When shown its importance, the usual response is one of guilt for non-entry rather than enthusiasm
  - ◆ Users are now largely responsible for subject domain metadata input
  - ◆ Document repository operators find metadata input a major resource concern
  - ◆ Little use of specialist thesauri even by specialist librarians in such environments
  - ◆ No role for librarians in the progress of a project, as distinct from its final classification and holding

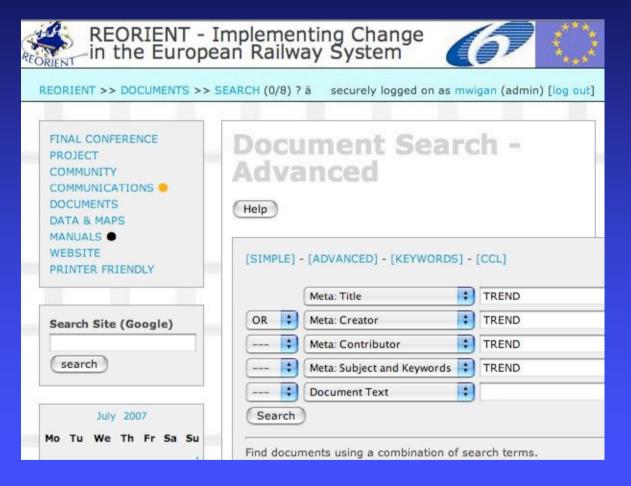
### Context of this paper

- Written by a researcher who was desperate for a usable repository to support projects as well as deliver them.. but who could get nothing from the systems library communities
- The encompassing repository catered for documents in several generations, levels of security and progressively updated.
- Metadata input by end users very therefore very hard to secure
- The broader system in which this was important also handled data, geospatial information, dynamic mapping etc, and comprised a complete active Knowledge Base rather than just a simple document storage system

### The Napier Knowledge Base System

- The software system developed for Knowledge Base building (initially for the ReOrient project)
- The resulting Reorient Knowledge Base very well received at the 2007 Freight Users Forum
- Includes a full SGML based document engine (SAIC's TeraText) but needs middleware
- A most vexing issue was securing good metadata to allow efficient resource discovery in this very large resource
- Came to head with a Conference 'demo' (actually we built the whole 2.7Gb working repository in 3 days- as it took no more time than a limited demo)
- Lousy metadata..... And free text search is NOT enough

#### Searches need to include metadata



■ Boolean searches including metadata fields

### Which metadata fields?

**Dublin Core Subset** 

**Automatically Extracted Items** 

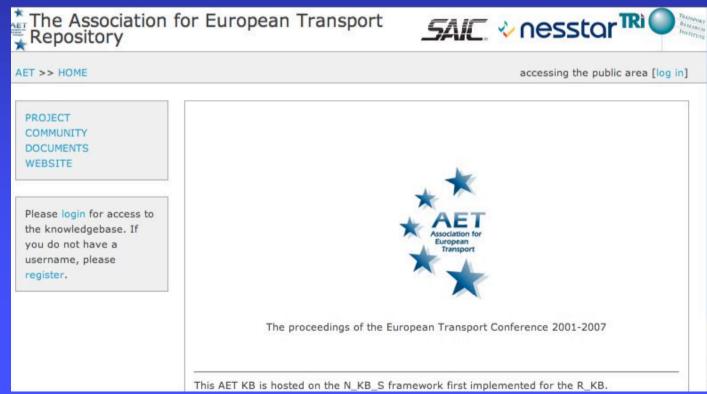
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**Access Control Field** 

Title:	trend doucments
Date:	2006-03-03
Creator:	Ronny Klboe
Contributor:	
Description:	
Subject and Keywords:	
Coverage:	
Source:	
Rights Management:	
Relation:	
Format:	MS Outlook
Language:	en
Publisher:	Kukla, Robert (bulkupload)
Filename:	03 150108 - Ronny Klboe - Country studies TREND.msg
Path:	WPLC-list\2006\03\
Document status:	email
Upload date:	2006-06-22
Access level:	2
Document ID:	9100040102 9100040102
People ID:	1
Institution ID:	NU
Access level:	Opublic registered subcontractor partner wplc admin
Designated access list:	ANSERI KONSULTIT
ADD access:	none
REMOVE	none

## Apply the Knowledge Base system to create a full document repository

- The European Transport Conference from 2001
- Front end and 2.7Gb of docs installed in 3 days



### Metadata based Search and display

Knowledge Base: Browse Search Results



Find by 'Folder' navigation

Find by Boolean text and metadata Search | SIMPLE] - [ADVANCED] - [KEYWORDS] - [CCL] |
Meta: Creator	wigan	
AND	Meta: Title	metadata
---	Document Text	
---	Document Text	
Search		
Find documents using a combination of search terms.		

### Quality of search limited by absence of metadata elements

- So must automate Keyword generation and input
- Use an English and a US spelling Thesaurus
  - ◆ ATRD from Australia (published Dec 2007)
  - ◆ NTDL from the US (also very recent)
- Match document free text with these Thesauri
- Remove single ocurrences and universal ones
- Use the resulting word lists to match to each document's free text.
- Then inject matches as keywords for the document

### Result of the 'advanced' Boolean search shown for AET

### Knowledge Base: View Search Results

Help

1 documents found

[EDIT METADATA FOR WHOLE RESULT SET] [BROWSE RESULT SET]

#### 1) ETC 2001\Applied Transport Methods\Transport Meta-Data \Enabling and man.pdf

Adobe Acrobat (PDF) file of 206201 Bytes, uploaded by Robert Kukla (NU) on 2007-05-03 as a Final document for registered users

"Enabling and managing greater access to transport information using metadata"
ENABLING AND MANAGING GREATER ACCESS TO TRANSPORT DATA THROUGH METADATA
Marcus Wigan1, Oxford Systematics 1 INTRODUCTION Metadata is a valuable concept which
has now become timely as an effective tool in transport, traffic, environment and the related
data intensive fields. We have moved from a situation where data was very expensive to
secure, and computing time was at a premium to one where data is being generated in huge
volumes and computing resources are a trivial component of the costs in ...

[VIEW DOCUMENT] - [DOWNLOAD DOCUMENT] - [UPLOAD NEW REVISION] - [VIEW/EDIT METADATA] - [VIEW HISTORY] - [REPORT DOCUMENT]

Transport thesauri and keywords

There are now a large number automated of keywords in the scroll bar window

> How does the "Edit Metadata" page look like now?

RESULT SET OVERVIEW]	[BROWSE RESULT SET]
The state of the s	[SKONDE KESSEL SEL]
Title:	Enabling and managing greater access to transport information using metadata
Date:	12 September 2001
Creator:	M Wigan, TRI, Napier University (UK)
Contributor:	
Description:	
Subject and Keywords:	Accessibility; Accident; Accuracy; Association; Attention; Audit; Base; Behaviour; Bicycle; Business; Characteristics; Company; Composite; Computer
Coverage:	
Source:	Applied Transport Methods, Transport Meta-Data
Rights Management:	
Relation:	
Format:	Adobe Acrobat (PDF)
Language:	en
Publisher:	Robert Kukla
Filename:	Enabling and man.pdf
Path:	ETC 2001\Applied Transport Methods\Transport Meta-Data \
Document status:	Final
Upload date:	2007-05-03
Document ID:	362
People ID:	1
Institution ID:	NU
Access level:	Opublic registered subcontractor partner wplc admin
Designated access list:	
ADD access:	none
REMOVE access:	none

### The automatically generated Keywords for this document

Accessibility; Accident; Accuracy; Association; Attention; Audit; Base; Behaviour; Bicycle; Business; Characteristics; Company; Composite; Computer science; Construction; Cost; Council; Crash; Cycling; Damage; Database; Delay; Delivery; Demography; Depth; Design; Development; Documentation; Education; Engineering; Environment; Face; Fine; Flow; Framework; Freight; Freight transport; Frequency; Geometry; GIS; Height; Highway; Information management; Information science; Infrastructure; Intelligent transport systems; Interface; Internet; Interstate; Investment; ITS; Knowledge; Land use; Layout; Lead; Liability; Link; Location; Logistics; Maintenance; Management; Map; Materials; Memory; Method; Methodology; Mixture; Motorcycle; Need; Phone; Planning; Precision; Privacy; Prototype; Quality assurance; Reliability; Responsibility; Road user; Roadway; Route; Safety; Sample; School; Science; Season; Security; Signal; Size; Software; Specifications; Speed; Statistics; Strength; Study; Supply; Support; Survey; Technology; Thesaurus; Time; Traffic; Traffic engineering; Transit; Transport; Transport planning; Transportation; Travel behaviour; Trip; Trip generation; Turn; University; UTM; Values; Variability; VRU; Vulnerable road user; Web; Width; Work; World Wide Web; Year: Zone

#### Commentary

- Searches using only Keywords now give good matches to free text searches
- Methodology papers get few Keywords
- This is a well known deficiency in transport Thesauri
- By using this technique methodology iteratively, keywords could be developed that work well in Thesauri and searches
- The use of an automated keyword field is clearly worthwhile
- Searches can be Boolean limited by combining the Keyword Metadata date field in conjunction with others