

Improving access to transportation documents: the roles of repositories, thesauri and automated keyword generation

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Summary

- Documents in transport rarely have good metadata
- Thesauri embody much effort and skill
- Transport documents can now be held in full text
- Inverted analysis of full text against thesauri can..
 - ◆ generate keywords automatically
 - ◆ be used to develop keywords to cover gaps

Context

- This paper and the repository system it uses was created by an active **transport** researcher
- The end user needs of researchers need attention
- Why is the gap between researchers and library science so large?
- How do we bridge it?
- Researchers inputting metadata is an additional overhead to them so... this paper

Where does resource metadata come from?

- Metadata value is rarely appreciated by end users
 - ◆ When shown its importance, the usual response is one of guilt for non-entry rather than enthusiasm
 - ◆ Users are now largely responsible for subject domain metadata input
 - ◆ Document repository operators find metadata input a major resource concern
 - ◆ Little use of specialist thesauri even by specialist librarians in such environments
 - ◆ No role for librarians in the progress of a project, as distinct from its final classification and holding

Context of this paper

- Written by a researcher who was desperate for a usable repository to support projects as well as deliver them.. but who could get nothing from the systems library communities
- The encompassing repository catered for documents in several generations, levels of security and progressively updated.
- Metadata input by end users very therefore very hard to secure
- The broader system in which this was important also handled data, geospatial information, dynamic mapping etc, and comprised a complete active Knowledge Base rather than just a simple document storage system

The Napier Knowledge Base System

- The software system developed for Knowledge Base building (initially for the ReOrient project)
- The resulting Reorient Knowledge Base very well received at the 2007 Freight Users Forum
- Includes a full SGML based document engine (SAIC's TeraText) - but needs middleware
- A most vexing issue was securing good metadata to allow efficient resource discovery in this very large resource
- Came to head with a Conference 'demo' (actually we built the whole 2.7Gb working repository in 3 days- as it took no more time than a limited demo)
- Lousy metadata..... And free text search is **NOT** enough

Searches need to include metadata

The screenshot shows the REORIENT website's 'Document Search - Advanced' interface. At the top, the header includes the REORIENT logo, the text 'REORIENT - Implementing Change in the European Railway System', a stylized '6' logo, and the European Union flag. Below the header, a navigation bar shows 'REORIENT >> DOCUMENTS >> SEARCH (0/8) ? ä' and a user status 'securely logged on as mwigan (admin) [log out]'. On the left, a sidebar menu lists: FINAL CONFERENCE, PROJECT, COMMUNITY, COMMUNICATIONS (highlighted with a yellow dot), DOCUMENTS, DATA & MAPS, MANUALS (highlighted with a black dot), WEBSITE, and PRINTER FRIENDLY. Below the menu is a 'Search Site (Google)' box with a search input field and a 'search' button. At the bottom left, a calendar for July 2007 shows the days Mo, Tu, We, Th, Fr, Sa, Su. The main search area is titled 'Document Search - Advanced' and includes a 'Help' button. Below the title, there are tabs for '[SIMPLE]', '[ADVANCED]', '[KEYWORDS]', and '[CCL]'. The search criteria are listed in a table:

Operator	Field	Value
	Meta: Title	TREND
OR	Meta: Creator	TREND
---	Meta: Contributor	TREND
---	Meta: Subject and Keywords	TREND
---	Document Text	

Below the table is a 'Search' button and a note: 'Find documents using a combination of search terms.'

- Boolean searches including metadata fields

Transport
thesauri
and
automated
keywords

Which metadata fields?

Dublin Core Subset

Automatically Extracted Items

Access Control Fields

Title:	trend documents
Date:	2006-03-03
Creator:	Ronny Klboe
Contributor:	
Description:	
Subject and Keywords:	
Coverage:	
Source:	
Rights Management:	
Relation:	
Format:	MS Outlook
Language:	en
Publisher:	Kukla, Robert (bulkupload)
Filename:	03 150108 - Ronny Klboe - Country studies TREND.msg
Path:	WPLC-list\2006\03\
Document status:	email
Upload date:	2006-06-22
Access level:	2
Document ID:	9100040102 9100040102
People ID:	1
Institution ID:	NU
Access level:	<input type="radio"/> public <input checked="" type="radio"/> registered <input type="radio"/> subcontractor <input type="radio"/> partner <input type="radio"/> wplc <input type="radio"/> admin
Designated access list:	ANSERI KONSULTIT
ADD access:	none
REMOVE	none

Apply the Knowledge Base system to create a full document repository

- The European Transport Conference from 2001
- Front end and 2.7Gb of docs installed in 3 days



Metadata based Search and display

Knowledge Base: Browse Search Results



Find by
'Folder'
navigation

Find by
Boolean text and
metadata Search

Document Search - Adv

Help

[SIMPLE] - [ADVANCED] - [KEYWORDS] - [CCL]

	Meta: Creator	▼	wigan
AND ▼	Meta: Title	▼	metadata
--- ▼	Document Text	▼	
--- ▼	Document Text	▼	
--- ▼	Document Text	▼	

Search

Find documents using a combination of search terms.

Quality of search limited by absence of metadata elements

- So must automate Keyword generation and input
- Use an English and a US spelling Thesaurus
 - ◆ ATRD from Australia (published Dec 2007)
 - ◆ NTDL from the US (also very recent)
- Match document free text with these Thesauri
- Remove single occurrences and universal ones
- Use the resulting word lists to match to each document's free text.
- Then inject matches as keywords for the document

Result of the 'advanced' Boolean search shown for AET

Knowledge Base: View Search Results

[Help](#)

1 documents found

[\[EDIT METADATA FOR WHOLE RESULT SET\]](#) [\[BROWSE RESULT SET\]](#)

1) ETC 2001\Applied Transport Methods\Transport Meta-Data \Enabling and man.pdf

Adobe Acrobat (PDF) file of 206201 Bytes, uploaded by [Robert Kukla \(NU\)](#) on 2007-05-03 as a Final document for registered users

"Enabling and managing greater access to transport information using metadata"

ENABLING AND MANAGING GREATER ACCESS TO TRANSPORT DATA THROUGH METADATA

Marcus Wigan1, Oxford Systematics 1 INTRODUCTION Metadata is a valuable concept which has now become timely as an effective tool in transport, traffic, environment and the related data intensive fields. We have moved from a situation where data was very expensive to secure, and computing time was at a premium to one where data is being generated in huge volumes and computing resources are a trivial component of the costs in ...

[\[VIEW DOCUMENT\]](#) - [\[DOWNLOAD DOCUMENT\]](#) - [\[UPLOAD NEW REVISION\]](#) - [\[VIEW/EDIT METADATA\]](#) - [\[VIEW HISTORY\]](#) - [\[REPORT DOCUMENT\]](#)

Transport
thesauri
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keywords

**There are now a large
number
of keywords in the
scroll bar window**

How does
the “Edit
Metadata”
page look
like now?

[RESULT SET OVERVIEW] [BROWSE RESULT SET]

Title:	Enabling and managing greater access to transport information using metadata
Date:	12 September 2001
Creator:	M Wigan, TRI, Napier University (UK)
Contributor:	
Description:	
Subject and Keywords:	Accessibility; Accident; Accuracy; Association; Attention; Audit; Base; Behaviour; Bicycle; Business; Characteristics; Company; Composite; Computer science; Construction; Cost; Council; Crash; Fueling; Damage; Database; Delay;
Coverage:	
Source:	Applied Transport Methods, Transport Meta-Data
Rights Management:	
Relation:	
Format:	Adobe Acrobat (PDF)
Language:	en
Publisher:	Robert Kukla
Filename:	Enabling and man.pdf
Path:	ETC 2001\Applied Transport Methods\Transport Meta-Data \
Document status:	Final
Upload date:	2007-05-03
Document ID:	362
People ID:	1
Institution ID:	NU
Access level:	<input type="radio"/> public <input checked="" type="radio"/> registered <input type="radio"/> subcontractor <input type="radio"/> partner <input type="radio"/> wplc <input type="radio"/> admin
Designated access list:	
ADD access:	none
REMOVE access:	none

The automatically generated Keywords for this document

Accessibility; Accident; Accuracy; Association; Attention; Audit; Base; Behaviour; Bicycle; Business; Characteristics; Company; Composite; Computer science; Construction; Cost; Council; Crash; Cycling; Damage; Database; Delay; Delivery; Demography; Depth; Design; Development; Documentation; Education; Engineering; Environment; Face; Fine; Flow; Framework; Freight; Freight transport; Frequency; Geometry; GIS; Height; Highway; Information management; Information science; Infrastructure; Intelligent transport systems; Interface; Internet; Interstate; Investment; ITS; Knowledge; Land use; Layout; Lead; Liability; Link; Location; Logistics; Maintenance; Management; Map; Materials; Memory; Method; Methodology; Mixture; Motorcycle; Need; Phone; Planning; Precision; Privacy; Prototype; Quality assurance; Reliability; Responsibility; Road user; Roadway; Route; Safety; Sample; School; Science; Season; Security; Signal; Size; Software; Specifications; Speed; Statistics; Strength; Study; Supply; Support; Survey; Technology; Thesaurus; Time; Traffic; Traffic engineering; Transit; Transport; Transport planning; Transportation; Travel behaviour; Trip; Trip generation; Turn; University; UTM; Values; Variability; VRU; Vulnerable road user; Web; Width; Work; World Wide Web; Year; Zone

Commentary

- Searches using only Keywords now give good matches to free text searches
- Methodology papers get few Keywords
- This is a well known deficiency in transport Thesauri
- By using this technique methodology iteratively, keywords could be developed that work well in Thesauri and searches
- The use of an automated keyword field is clearly worthwhile
- Searches can be Boolean limited by combining the Keyword Metadata date field in conjunction with others